

York County Customer Service and Permit Portal

How do I request an inspection?

How do I pay for my permit?



Submit a Service Request

Log in using your email address and password you set up when you created your account.

If you need assistance, you may contact us at 757-890-3522.



Login

Email Address *

Password *

Remember Me

[Forgot Password?](#)

LOG IN

Would you like to register as a new user?

[Create a Profile](#)

Upon log in, you will see
“My Dashboard”

My Dashboard shows **all permits issued on your account.**



My Dashboard

Submit a Service Request

Welcome, RhythmAdminTRN!

Username
RhythmAdminTRN

Address
105 Service Dr.
Yorktown, VA 23692

Contact
miranda.shuman@yorkcounty.gov

My Profile

My Projects

Filter 1 [Clear All](#)

Map

Project	Added Date	Status	Fees	
Mechanical Building Permit M2020-00100	02/25/2020	Inspections 1 Pending Task	Paid	View Details
Electrical Building Permit E2020-00099	02/25/2020	Inspections 1 Pending Task	Paid	View Details
Plumbing Building Permit P2020-00098	02/25/2020	Inspections 1 Pending Task	Paid	View Details

You search your permits by name, number, street, type, and date via the filter.

Once you select the permit you would like to request inspections on, click either the permit number or [View Details](#) to open it.

The screenshot shows a search filter interface with two main sections. The left section contains a search bar with a 'Filter' dropdown (showing 1 filter), a 'Clear All' link, and a 'Search' button. Below this are checkboxes for 'Open Projects' (checked) and 'Closed Projects'. There are input fields for 'Name', 'ID Number', 'Street Number', 'Street Name', 'Suffix' (a dropdown), 'City', and 'Parcel ID Number', each with a 'Clear' link below it. The right section is titled 'Type' (with a dropdown showing 0 filters) and lists several permit types with checkboxes: 'Compliment', 'Electrical Building Permit', 'Mechanical Building Permit', 'Plumbing Building Permit', and 'Residential Building Permit'. Below this is a 'Clear' link and a 'Date' dropdown. At the bottom, there are 'Added Date From' and 'To' date pickers (both showing MM/DD/YYYY) and another 'Clear' link. A large blue 'Search' button is at the bottom right.

The screenshot shows a table with the following columns: Project, Added Date, Status, and Fees. The table contains one row for a 'Mechanical Building Permit' with an added date of '02/25/2020' and a status of 'Paid'. The permit number 'M2020-00100' is circled in red. The status 'Inspections 1 Pending Task' is also circled in red, with a red arrow pointing to it from the text below. A 'View Details' button is circled in red, with a red arrow pointing to it from the text above.

Project	Added Date	Status	Fees
Mechanical Building Permit M2020-00100	02/25/2020	Inspections 1 Pending Task	Paid

“Pending Task” indicates there are inspections ready to request.

Opening the permit will show you a summary of permit information on the upper half of the page.



Residential Building Permit

ID RB2020-00097

Total (paid and unpaid)	\$275.40
Unpaid Balance	\$0.00
Minimum Due	\$0.00

Added Date ⓘ 02/25/2020	Status ⓘ Inspections	Current Milestone ⓘ Footing	Primary Site ⓘ 105 SERVICE DR YORKTOWN VA 23692-	Primary Applicant ⓘ RhythmAdminTRN Property Owner	Edit
Title ⓘ	Work Type ⓘ NEW CONSTRUCTION	Occupancy Type ⓘ Single Family Residence	Square Footage ⓘ 2000		
Declared Valuation ⓘ \$5,000.00	Calculated Valuation ⓘ \$0.00	Number of Plans ⓘ 0	Number of Pages ⓘ 0		
Processed Date ⓘ 02/25/2020	Temp COO Date ⓘ	Issued Date ⓘ 02/25/2020	COO Date ⓘ	Final Date ⓘ	
Expire Date ⓘ 08/25/2020					
Description ⓘ rhythm test			Location ⓘ		
Additional Applicants ⓘ	YORK COUNTY BD OF SUPERVI Property Owner		Additional Sites ⓘ		

The lower half of the page will show you permits related to the selected permit.

Click **ALL** to view inspections available to request.

The screenshot shows a web interface with a navigation bar at the top. The bar contains two buttons: 'NEEDS ACTION' and 'ALL'. The 'ALL' button is circled in red, and a red arrow points from the text 'Click ALL to view inspections available to request.' to it. Below the navigation bar is a grey message box that says 'There are incomplete inspections'. Below that is a 'Related Records' section. This section has a header with 'Related Records' and an information icon, a 'Create New Link' button, and a notification badge with the number '3'. The main content of this section is a table with three rows, each representing a different type of building permit. Each row includes a description, a link to the permit ID, and a close button (an 'x' in a circle).

Description	
Electrical Building Permit	ID E2020-00099
Mechanical Building Permit	ID M2020-00100
Plumbing Building Permit	ID P2020-00098

NEEDS ACTION

ALL

Description	Request Date ▼	Scheduled Date ▼	Result Code ▼	
Basement/slab ID 1105			FAILED	View Details
Footing ID 1113				Request Inspection
Basement/slab ID 1128				Request Inspection

Inspections that have been resulted will have the result code filled in and gray [View Details](#) button. Click [View Details](#) to view inspector's comments.

Inspections will appear with blue [Request Inspection](#) button if they are available to be requested.

Footing

 [ID 1113](#)

[Request Inspection](#)

Click the inspection number for more information (if available) and to request inspection.

Click [Request Inspection](#) for a quick pop up.



My Dashboard [Submit a Service Request](#)

Footing
ID 1113 | Series #1

Comments

Scheduled Date
TBD

Request Inspection

Request Date *

 MM/DD/YYYY

Location Details (optional)

Location Details

300 characters left

[Submit Request](#)

Results

Start Date	Completed Date	Results Date	Result Code
Pending	Pending	Pending	Pending

Inspection Hours
Pending

Inspection Request

Fields with * are Required

Request Date

 MM/DD/YYYY

Location Details

Location Details

300 characters left

[Cancel](#)

[Submit Request](#)

Coming Soon - Paying Fees Online

- Some fees will be available to be paid by credit card online via the portal.
- Visa and Mastercard (Credit card only, no debit. \$2,500 maximum.)
- A 2.75% credit card service charge will apply to online transactions.
- The Building Safety office will continue to accept check payments.