



Virginia Department of Veterans Services



Virginia Department of Veterans Services

and the new DVS Williamsburg Office

Jim Icenhour
Chairman
Board of Veterans Services

June 20, 2017



DVS Organization

DVS CORE SERVICE AREAS





DVS Locations

Benefits Services Offices

- 1 Abingdon
- 2 Accomac
- 3 Big Stone Gap
- 4 Charlottesville
- 5 Chesapeake
- 6 Danville
- 7 Fairfax
- 8 Fredericksburg
- 9 Hampton
- 10 Hampton VA Medical Center
- 11 Henrico
- 12 Loudoun (Coming in 2017)
- 13 Lynchburg
- 14 Manassas
- 15 McGuire VA Medical Center (Richmond)
- 16 Norfolk
- 17 Pentagon (Coming in 2017)
- 18 Petersburg
- 19 Portsmouth
- 20 Quantico
- 21 Roanoke
- 22 Salem VA Medical Center

- 23 South Hill
- 24 Springfield
- 25 Staunton
- 26 Strasburg
- 27 Tazewell
- 28 Virginia Beach
- 29 Williamsburg (Coming in 2017)
- 30 Wytheville

Care Centers

- ★ Sitter & Barfoot Veterans Care Center, Richmond
- ★ Virginia Veterans Care Center, Roanoke

Virginia Veteran and Family Support, Regional Offices

- 1 Region I - Fredericksburg
- 2 Region II - Leesburg
- 3 Region III - Blacksburg
- 4 Region IV - Richmond
- 5 Region V - Hampton

Cemeteries

- ▲ Virginia Veterans Cemetery, Amelia
- ▲ Albert G. Horton, Jr., Memorial Veterans Cemetery, Suffolk
- ▲ Southwest Virginia Veterans Cemetery, Dublin

 **Virginia War Memorial, Richmond**





Benefits Services

Mission: provide Virginia's veterans and their family members with accurate, timely and ethical education and assistance in obtaining the federal and state benefits they have earned through service and sacrifice to our Commonwealth and Nation

- Since 1942
- 27 Offices (plus 3 in 2017)
 - 70 Veterans Service Representatives
 - Outreach Coordinators
 - VA Accredited Claims Agents
- Center of Excellence – Roanoke
 - Quality Assurance
 - Appeals





Benefits Services: what we do for our Veterans

- Veteran Compensation Claims
 - Initial, Re-Opened, Notice of Disagreement, Appeals, Dependency
- VA Health Care Eligibility
- Veteran Pension Claims (need-based; \$13K max)
- Aid and Attendance Claims (need-based; \$22K-25K max)
- Survivor Benefit Claims (non-need-based DIC)
- Survivor Pension Claims (need-based; \$8K)
- Claim for Burial Benefits/Flags/Markers
- Certificate of Eligibility for VA Home Loan Guarantees
- VGLI Applications
- Application for Education Benefits
- Outreach into Local Communities – Itinerary Visits
- Referral to Local, State, and Federal Social Services
- Assistance to Veterans Service Organizations





Virginia Veteran and Family Support

Mission: provide peer and family support and care coordination services to Virginia veterans, members of the Virginia National Guard and Armed Forces Reserves, and their families, with a special emphasis on those affected by stress related conditions or traumatic brain injuries resulting from military service

- Connects veterans and families to behavioral, rehabilitative, and supportive services offered by federal, state, local, and private service providers
- Fills critical gap in care coordination
- Criminal Justice Services – partnerships with courts and law enforcement agencies. Crisis intervention training
- Virginia first state in the nation to functionally end veteran homelessness – does not mean that there will never be a homeless veteran, but systems and capacity in place to ensure that for homelessness among veterans is rare, brief, and non re-occurring
- 24/7 hotline for veteran services: partnership with 2-1-1 Virginia





Transition, Employment, Education, and Training

Mission: augment the new Virginia economy with mission-ready, relevantly-skilled veterans by creating seamless transitions for veterans with high-quality education and workforce services that accelerate career opportunities

- **Transition Assistance**: Virginia Transition Assistance Program (VTAP) assists veterans entering Virginia economy and schools
- **Meet employer demand**: Virginia Values Veterans (V3) Program helps employers recruit, hire, and retain skilled veteran employees. 23,500+ hires to date
- **Bridge to Healthcare Careers**: Military Medics and Corpsmen (MMAC) program
- **G.I. Bill Program Certification**: 1,000 education and training programs approved for G.I. Bill use in Virginia





Veterans Cemeteries

Mission: provide final resting places for our soldiers, sailors, airmen, and Marines – places of honor, dignity, respect, and remembrance.

- Three state veterans cemeteries: Suffolk, Amelia, and Dublin
- Over 1,700 interments last year



- \$2M phase expansion underway in Suffolk
- DVS will apply for \$10M federal grant for next phase of expansion at Suffolk
- Phase expansion at Amelia will be needed in 3-4 years



Virginia War Memorial

Mission: honor our veterans by preserving our history, educating our youth, and inspiring patriotism in all. The Virginia War Memorial is the Commonwealth of Virginia's monument to honor the memory of men and women from Virginia who demonstrated a willingness to serve and fight to defend our way of life from World War II to the present.

- 20,000 square feet
- Honors Virginians killed in action from World War II to the present
- Honors all veterans
- Shrine of Memory
- Almost 70,000 visitors annually
- New 27,000 square foot addition planned – will break ground this year
- Commonwealth's Memorial Day Ceremony

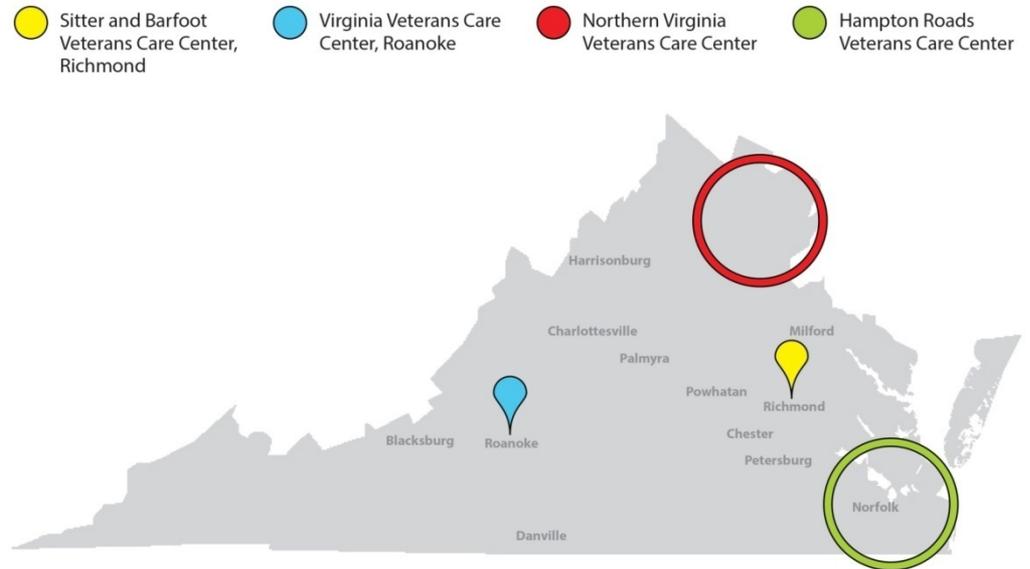




Veterans Care Centers

Mission: provide long-term care, Alzheimer's/memory care, and short-term rehabilitation to Virginia's veterans

- **Existing:** Richmond (200 beds) and Roanoke (240 beds)
- **Planned:** new veterans care centers (128-beds each) in Vint Hill and Virginia Beach
- **Target:** break ground late 2017, open late 2019





Questions?



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<http://www.dvs.virginia.gov/>

Go online to subscribe to DVS eNews! You will receive email announcements about services, events, benefits, and other opportunities of interest to the veterans' community.

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